



**Innovative, dynamic prevention in daily policing
A boundless commitment to public safety**

Thursday, October 17, 2019

7:30–8:30 a.m.	Registration and tour of exhibitors
8:30–9:00 a.m.	Opening ceremony
9:00–9:40 a.m.	Plenary 1 – The “Hub” model: A policing innovation model <i>Service de police de la Ville de Gatineau</i>
9:40–10:10 a.m.	Break and tour of exhibitors
10:10–11:20 a.m.	Plenary 2 – From peace officer to change agent <i>Dr. Tin Ngo-Minh</i>
11:20 a.m.–12:30 p.m.	Plenary 3 – How can we best reach citizens? <i>Orkestra and the Service de police de la Ville de Gatineau</i>
12:30–1:30 p.m.	Lunch
1:30–2:45 p.m.	Workshops 1–7
2:45–3:15 p.m.	Break and tour of exhibitors
3:15–4:30 p.m.	Workshops 1–7
4:30–5:00 p.m.	Tour of exhibitors
5:00–5:30 p.m.	Travel and preparation for cocktail and ceremony
5:30–6:30 p.m.	Cocktail
6:30 p.m.	Awards ceremony



Friday, October 18, 2019

8:00–9:15 a.m.	Workshops 1–7
9:15–9:45 a.m.	Break and tour of exhibitors
9:45–11:00 a.m.	Workshops 1–7
11:00–11:15 a.m.	Break and tour of exhibitors
11:15–11:45 a.m.	Presentation of the winners of the Intersection / MSP 2019 awards
11:45 a.m.–noon	Highlights of the 2019 Seminar Closing words





About the Plenary Talks

Plenary 1: The “Hub” model: A policing innovation model

As police work becomes increasingly complex and police departments are expected to offer a greater range of services, the traditional approach to crime prevention seems to be running out of steam. The increased cost of maintaining law and order and the need to find alternative solutions to community-level problems are a heavy burden to police departments across the country. In response to these challenges, the Prince Albert Police Service (Saskatchewan) developed a multidisciplinary strategy centred on the engagement and consultation of community stakeholders, with the goal of getting ahead of problems and nipping them in the bud. The “Hub” model is a problem-solving approach built on cooperation and the exchange of information.

In light of this model’s very encouraging results, the Gatineau police department shared the inspiring practice with its local partners from all sectors and proposed to implement it jointly. Nearly four years were devoted to this process, which wasn’t without its challenges. One of the main takeaways is that because Quebec’s DNA is fundamentally different from that of the other provinces, several issues have to be addressed in order to apply the model successfully in Quebec. This talk will detail Gatineau’s experience implementing the “Hub” model and consider why the police community embarked on the process, the challenges they faced and the expected outcomes.

Speakers: Claudia Cervellera and Isabelle Cholette-Lacasse, community policing research and development officers with the Service de police de la Ville de Gatineau (SPVG)



Plenary 2: From peace officer to change agent

The presentation will outline the main obstacles people face in adopting healthy habits and lifestyles. This topic is of interest to health care professionals and to police officers, who often act as first responders. The clear solution is to implement innovative practices that can reduce these obstacles and to favour prevention and early intervention to catch and defuse problems before they end up in court and/or lead to intractable health issues. The talk will touch on effective cooperation strategies between the health care system and police departments, as well as on psychological strategies and techniques to empower individuals to bring about change by keeping the peace, preserving their freedom and taking responsibility for their own well-being. This is how peace officers can become change agents.

Speaker: Dr. Tin Ngo-Minh, Assistant Professor at the University of Ottawa and McGill University, and Associate Researcher at the Centre de recherche du CISSS de l’Outaouais.

Plenary 3: How can we best reach our citizens?

Police officers who do prevention work are often guided by an emerging problem. They are in a position to detect new types of criminal activity and respond to them within prevention activities and programs that enable them to have a significant impact. The officer’s main challenge lies in finding the right way to get through to their audience. Police officers are often ill-equipped for this part of the process, which can be complex and often leaves them searching intently for the best way to talk about serious problems with groups who can be quite resistant to their message.

How can we make sure we’re reaching the various segments of the population? Are scare tactics the best way to convince youth? Does prevention really need to be moralizing? What can we do to avoid negative reactions when talking to parents and seniors? And finally, how can we get a prevention message across to the 18–25 age group, considered by all actors involved to be “very difficult”?

This talk will lead us into the complex world of communications and provide us with tools to deepen our impact on our target audience and make our prevention programs more effective. Orkestra is a proud partner of the SPVG in the development of its #KEEPITPRIVATE program.

Speakers: Dominic Faucher, Orkestra’s Creative Director, and Isabelle Plante, head of the SPVG’s Division de la recherche, du développement et de la stratégie organisationnelle [Research, development and organizational strategy division]





About the Workshops



Workshop 1: Developing a citizen relations response plan – Service de police de la Ville de Montréal

A response plan enables officers to respond to unexpected and recurring events that affect or are likely to affect citizens' safety or sense of safety. The plan sets out a structured process that aims to increase the effectiveness and coherence of police intervention when it comes to citizen relations. The objectives set forth may pertain to measuring, reinforcing or rebuilding the public's sense of safety; preventing and mitigating incidents; and rectifying problematic situations. This workshop explains how to draft a response plan geared toward solutions to specific problems, relying on actions focused on prevention and communication.

Speaker: Nathalie Letendre, Officer, Service de police de la Ville de Montréal

Workshop 2: Putting the prevention of elder abuse in context – Sûreté du Québec and the well-being of First Nations seniors

Did you know that there are 55 First Nations and Inuit communities in Quebec? That the structure of First Nations and Inuit villages varies greatly from one to the next, and that 44 communities are served by their own police department? Did you know that the Kahnawake community is located 30 minutes from Montréal, that the Odanak community is located 30 minutes from Trois-Rivières and that the Wendake community is an urban reserve located entirely within Québec City? Did you know that several of Quebec's administrative regions are home to more than two communities? Are you aware that more than 50% of the First Nations population lives outside the community? Do you know about the major traumatic events experienced by communities in Quebec, and do you understand how important it is to consider these experiences and the history and life experience of First Nations and Inuit seniors when interacting with them and other community members?

In this interactive workshop, participants will deepen their understanding of a reality close to home by thinking through various concepts that are familiar but often only superficially, such as "nation," "cultural safety," "holistic approach" and others. We will explain the context and realities of First Nations and Inuit communities as well as some of the characteristics that distinguish them from one another, particularly with respect to seniors. We will detail the various forms of elder abuse (violence and negligence) as well as both the social and policing issues and challenges such abuse poses for communities. In addition to presenting a tailored approach for effective prevention, the workshop will enable participants to develop knowledge and learn about guidelines for doing prevention work in First Nations and Inuit communities as well as with other cultural groups.

Speakers: Véronique Chicoine, Sergeant, local community police coordinator, RCM of Sept-Rivières, and Maude Ostiguy-Lauzon, First Nations Elder Wellness Coordinator

Workshop 3: Victims of sexual exploitation at the heart of our interventions – Service de police de l'agglomération de Longueuil

Nobody *wants* to be sexually exploited. Generally speaking, people are lured into the sex industry—which has seen sharp growth since the advent of social media—against their will. There are various approaches to fighting sexual exploitation. The one put forth by the Longueuil police department is innovative in that it stems from the department's desire to craft a more human response and interact differently with victims by considering their needs first and foremost and working closely with major players in the community.

Without neglecting to target those who keep the sex industry in business—procurers and clients—the purpose of the workshop is to present the "Équipe intégrée d'intervention et de suivi auprès des victimes d'exploitation sexuelle" [Integrated team for intervening and following up with victims of sexual exploitation] project and the mechanisms put in place to counteract this phenomenon through an approach that balances prevention and repression. Further, the workshop will expand your toolkit for preventing sexual exploitation and intervening with vulnerable victims.

Speakers: Joëlle Safadi, Coordinator, and Fannie Perras, Liason Officer, Service de police de l'agglomération de Longueuil



Workshop 4: Préven-Quête – Service de police de Laval

A quest for prevention: Préven-Quête was initiated by the Laval police department and is carried out in partnership with organizations specialized in prevention. The idea is to provide participants with an immersive, quest-based experience.

The 30-minute quest was meticulously thought out to ensure participants' total immersion. Every detail, image, text and step quest participants encounter has been calibrated according to a specific prevention message. The goal is to raise awareness by encouraging participants to think things through for themselves, leading them to key insights through interaction with things they can touch, feel and share with others. The results of this project could not have been achieved without the indispensable experience of all the partners.

The project's main objective is to implement a realistic and experiential approach. The best prevention is the kind that is born of self-questioning and that we can then explain to our peers.

Speaker: Frédérick St-Jacques, Officer, Service de police de Laval, and a project partner



Workshop 5: Cannabis in schools – Service de police de la Ville de Montréal

Although cannabis is still illegal for minors, its recent legalization poses certain challenges in schools. This workshop aims to clarify legal issues specific to minors by differentiating between provincial and federal regulations and specifying potential police interventions depending on the age of the youth offenders. The workshop also addresses medical cannabis in schools as well as the role of school principals and staff who have to handle situations involving cannabis on school grounds. In line with the “Présence policière dans les établissements d’enseignement” reference guide (available in English upon request), the concept of searches, seizures, flagging and reporting by school staff are explained.

Speaker: Julie Prince-Dagenais, Officer, Service de police de la Ville de Montréal

Workshop 6: Geolocation and social media: Safety issues and prevention tips for victims of conjugal and intimate partner violence

The purpose of this talk is to present the safety issues for victims of conjugal and intimate partner violence stemming from the use of geolocation features on smartphones and in social media. The workshop also aims to provide prevention advice to help victims feel safer.

Geolocation features and surveillance apps make it possible to monitor in real time the comings and goings of users of mobile devices such as cellphones, tablets, computers and smartwatches. These technologies can endanger victims of conjugal violence since their partners or former partners can follow their every movement.

A project developed by the Sûreté du Québec and its partners in line with the *Government Action Plan on Domestic Violence: 2018–2023* will also be presented. The project bolsters prevention practices by providing tools for external and internal partners.

Speakers: Sabrina St-Amand, Sergeant, crime prevention team, communications department, Sûreté du Québec, and Amélie Bois, SOS violence conjugale

Workshop 7: Project XOX – Service de police de la Ville de Châteauguay

Project XOX got off the ground thanks to the close cooperation of many partners specialized in and dedicated to youth well-being: L'Égide second stage women's shelter, the Régie intermunicipale de police Roussillon, the Service de police de Châteauguay and the Montérégie Crime Victims Assistance Centre (CAVAC).

The main goal of this prevention program targeting Secondary 4 students is to promote healthy romantic relationships. Project XOX's greatest innovation is relying on the technologies that teens use every day.

Using a tablet, participants are immersed in an interactive virtual experience that leads them to reflect on their own behaviour; they are then asked to answer a number of questions. The tool illustrates examples of verbal, psychological, physical and sexual violence, as well as several criminal offences, including child pornography.

The workshop, facilitated jointly by a social worker and a police officer, aims to increase awareness of intimate partner violence and equip youth to better prevent it. The activity will bring to life the unique experience of Project XOX.

Speakers: Sophie Gloutney, Social Worker, L'Égide second stage women's shelter, and Annie Bélanger, Psychosociojudicial Case Worker, Montérégie CAVAC





Le Service de police
de la Ville de Gatineau,
fier hôte du

SÉMINAIRE 2019
INTERSECTION / MSP

UNE PRÉVENTION INNOVANTE ET DYNAMIQUE AU QUOTIDIEN

Un engagement sans frontières
pour la sécurité citoyenne

Les 17 et 18 octobre 2019
à l'École nationale de police
du Québec



Une collaboration
de l'École nationale de police du Québec
et du ministère de la Sécurité publique



Québec 